

# **2014 ANNUAL REPORT**



# Content

#### Our Mission:

We aim at promoting and advocating for the wellbeing of children, adolescents, and underprivileged families.

#### Our Vision:

We hope to be the beacon of hope to assist those needy children and their families regardless of the religion, ethnics or gender.

#### Our Values:

Timely Assistance, Christ's Love, Heartfelt Concerns and Professional Social Work

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## Words from the Chairman

I always think that people should be grateful, humble and helpful to others. Our organization has been running for almost 65 years and I thank the CEO Ms. Betty Ho and her wonderful work team who keep our services continuing and expanding. I also wanted to express my appreciation to our dedicated sponsors, volunteer groups and caring enterprisers for their long-



lasting supports to enable us to serve those most in need. Now, we are helping over 51,000 domestic and 65,000 foreign sponsored children.

Through the sponsorship program, TFCF helps distribute the public donations to the vulnerable families. In addition to children sponsorship program, I also firstly advocated the family sponsorship program to help those single, elderly and unemployed parents. The services include Educational Sponsorship, Talent/Skill Sponsorship, Early Intervention Sponsorship and Institution Sponsorship. Being supported, our sponsored children are able to develop their potentials and have a chance to end the cycle of poverty.

I am proud to say that more than 143,000 people out of the population of 23,000,000 in Taiwan are our sponsors. Due to the declining birthrate in Taiwan, the public are capable to sponsor children in other 37 foreign countries. I am also grateful for our devoted staffs who provide services to over 16,000 sponsored children in our overseas branch offices in Mongolia, Kyrgyzstan, Swaziland, China and Vietnam.

I always regard Taiwan as a country filled with love and care. Although the resources in the welfare sector have been greatly affected, we are blessed to be benefitted by our donors. I think that one of the best human virtues is those who make others wealthy. And I believe that it's the society who provides us the chances to win and overcome difficulties. Therefore, it's time for you and me to make the contribution to the society in return.

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#### **Board of Directors**

(from July 2012 to June 2015)

#### Chairman

Mr. Po-Rung Lin

#### Standing Board Members

Mr. Li-Min Chao

Mr. Ching-Fu Chen

Ms. Hsiu-Fen Hsieh

Dr. Ming-Tsung Peng

#### **Board Members**

Dr. Yu-Yuan Kuan

Mr. Wen-Hsuan Lin

Dr. Lillian Ren

Mr. Hsin-Tzu Chang

Dr. Li-Chen Cheng

Mr. Yung-Fa Lin

Mr. Ping-Jung Liu

Dr. Pang-Fu Liu

Mr. Kun-I Huang

Mr. Ming-Wen Tsai

## Words from the CEO

In 2014, it was a great privilege for us again to be the recipient of "2014 Best Social Welfare Foundation" awarded by the Ministry of Health and Welfare. With gratitude, I have been thinking how to move forward steadily as we are entrusted and supported by the government. We will energize and refine our organization to have our tradition passed on and innovated and be prepared to face the challenges and maximize our full potential.



Since I have taken this role as CEO, I have been striving

for child protection and poverty issues. "Livelihood Supports" and "Child Protection" are our two main leading programs. We provide proper family care, mental & physical protection, healthy growing conditions, eligible education opportunity and enjoyable lifelong learning. In addition, we also continue working on the "White Paper of Children's Rights and Wellbeing" along with "TFCF Think Tank: Research Gate for Children and Family Welfare Policy and Practice" in order to serve as a pioneer in the fields of child/youth rights and welfares in Taiwan.

Based on thorough consideration of our Board, TFCF has made the decision to withdraw from ChildFund Alliance with effect from December 31, 2014. But we still continue the collaboration with its members, including ChildFund International USA, Christian Children's Fund of Canada, ChildFund Australia and BØRNEfonden in order to maximize our international services with more effective operations. We have established our 4<sup>th</sup> overseas branch office in Vietnam this year and schemed to increase the amount of our sponsored children in our overseas branch offices yearly. I believe it will help increase the visibility of Taiwanese humanitarian emergent relief.

TFCF will step forward to the 65<sup>th</sup> year in 2015. I can't thank you all enough, our TFCF sponsors, donors, volunteer groups, the government and private enterprises, for the way you've made what TFCF is with your supports. I also thank for our board members' trust and the efforts made by all directors and staffs. It's my commitment that I will strive to shape our services locally and globally and keep TFCF moving forward in the future.

Betty Su-Chion Ho

# Organizational Profile



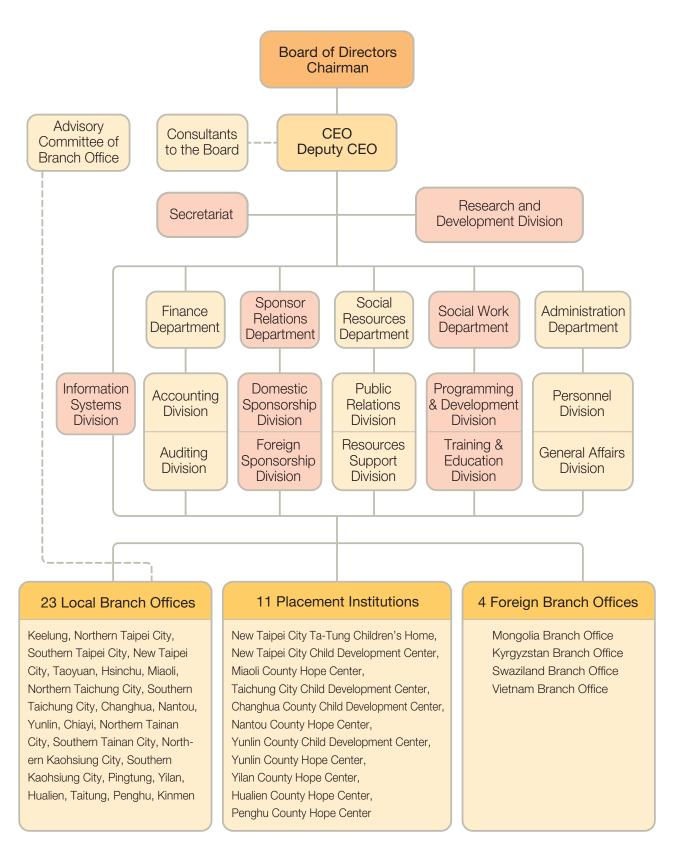
- · Brief History
- · Organizational Chart
- · Employee Training Program

# **Brief History**

- 1938 China's Children Fund (CCF) was established in Richmond, Virginia, by Christians in the States.
- 1950 Established Children's Cottage
  Home, Kwang-In as the 1<sup>st</sup> familystyle orphanage in Taiwan setting the
  foundation for our services and programs,
  later took over by Ta-Tung Children's
  Home.
- 1964 Established the 1<sup>st</sup> field office in Taichung and 23 Family Helper Projects (now called Branch Offices) to provide services for children and families in Taiwan.
- 1985 CCF/Taiwan became fully independent from Christian Children's Fund and no longer received financial support from foreign donors.
- 1987 Organized Foreign Children Sponsorship Program and sponsored children in Asia, America, and Africa. Launched Child Protection Services firstly in Taiwan.
- 2002 Changed our name to Taiwan Fund for Children and Families (TFCF). Joined ChildFund Alliance to expand our services and help more needy children worldwide.
- 2003 Awarded with 2003 Sun Award, the highest reward of Presidential Culture Prize on the promotion of social welfare.
- 2004 Established Mongolia Branch Office as our 1<sup>st</sup> overseas Branch Office.
- 2005 Awarded with 2005 Best Social Welfare Foundation from Ministry of the Interior.
- 2006 Awarded with 2006 Social Education Promotion Award from Ministry of Education.

- 2008 Awarded with 2008 Best Social Welfare Foundation from Ministry of the Interior. Started providing our services in China.
- 2009 Awarded with 2009 Sustainable NGO Award from Executive Yuan. Awarded with the Certificate of Appreciation for Helping Typhoon Morakot Relief Work from Ministry of the Interior.
- 2010 Awarded with 8<sup>th</sup> Excellent Award for Advancing Cross-Strait Relations from Mainland Affairs Council. Entrusted by Ministry of the Interior for 1957 Welfare Information Line and 1996 Hotline of Interior Affairs services.
- 2011 Awarded with 2011 Best Social
  Welfare Foundation from Ministry of the
  Interior. Awarded with the Certificate of
  Appreciation for Fundraising Japan 311
  Earthquake Relief Work from Ministry of
  the Interior.
- 2012 Established Kyrgyzstan Branch Office as our 2<sup>nd</sup> overseas Branch Office.
- 2013 Established Swaziland Branch Office as our 3<sup>rd</sup> overseas Branch Office. Initiated April 28<sup>th</sup> as Child Protection Day to give widespread attention to child protection issues in Taiwan.
- 2014 Awarded with 2014 Best Social Welfare Foundation from Ministry of Health and Welfare. Established Vietnam Branch Office as our 4<sup>th</sup> overseas Branch Office. TFCF officially withdrew from ChildFund Alliance with effect from January 1, 2015.

# **Organizational Chart**



Note: TFCF has been entrusted by the government to be in charge of the "1957 Welfare Information Line" since 2010.

# **Employee Training Program**

To sustain our leading service in premium quality in such grand quantity, TFCF Headquarters conducted various training courses in order to leverage our employees' competencies vertically and horizontally with no finish line. In 2014, approximately 3,451 individuals were cultivated within 92 sessions.

#### 2014 Employee Training Schedule

Types of Training	Title	No. of Training	No. of Enrollment
Orientation	New-hire orientation training	4	204
Officiation	Administrative Clerk Training	2	127
	Information Systems Clerk Training	1	27
Administration	Headquarters Specialist Training	19	172
	Treasurer Training	1	97
	Family Social Work Training (Basic)	2	97
	Team Building Training (Basic)	1	56
	Solution Focused Brief Therapy (Intermediate)	2	76
Foundation	Public Relations Training (Intermediate)	1	88
	Project Management and Service Innovation Training (Advanced)	1	60
	Relationship Marketing and Management (Advanced)	1	37
	Financial Aids Program Training (Basic/ Intermediate)	3	114
	Foster Care Program Training (Basic/ Intermediate)	2	64
	Child Protection Training (Basic/ Intermediate)	2	80
Program	Early Intervention Training evaluation preparing	1	16
	Early Intervention Training	1	78
	Placement Program Training	2	41
	Experiential Education and Case Study Training	2	60
	Youth Program Training	1	45
	Jumpstart Program Training	1	38
Special Topics	TFCF Dreaming Building Training	2	38
	Sponsorship Management	1	51
	TFCF Inner Trainers Workshop	1	50
Entrusted by	High Risk Families Workers Training I - North/Middle/South Region	3	995
the Government	High Risk Families Workers Training II –Middle Region	1	55
	Junior Staff Training	1	28
Development	Senior Staff Training	1	6
·	Counseling Course	1	20
	Social Work Supervisor Workshop	12	149
Management	TFCF Directors' Self-training	5	44
Team	TFCF Directors' Training	1	48
Management	TFCF Directors' Meeting	2	92
Team's Meeting	Social Work Supervisors' Meeting	2	175
	Training Program in USA (&Pre-Work Session)	3	56
Overseas	Training Program in Hong Kong (&Pre-Work Session)	4	98
	Training Program in South Korea (&Pre-Work Session)	2	20
TOTAL		92	3502

# News Highlights



- · TFCF Outstanding Children Annual Award Ceremony
- · TFCF Annual Appreciation Ceremony
- · TFCF Great Mom Annual Award Ceremony
- · TFCF Child Protection Day
- · TFCF Annual Ceremony for Golden Support Award
- · Happy 10<sup>th</sup> Birthday to TFCF Doll
- · Sponsor Visit in Kyrgyzstan
- · TFCF Out of Poverty Campaign Poverty Experience
- Taiwan Database of Children and Youth in PovertyThe Panel Study in 2014
- · Top 10 Worst Child Abused News

### News Highlights



#### TFCF Outstanding Children **Annual Award Ceremony**

On March 23, 2014, we held an award ceremony before Children's Day and recognized and praised 23 TFCF supported children who never give up and never fear hardship. At the ceremony, all audiences were inspired and touched by their bravery and what they have been gone through. We believe that all children have the rights to dream, and our CEO, Ms. Betty Ho, encouraged them to keep on pursuing their dreams and never give up.

#### **TFCF Annual Appreciation Ceremony**

On June 29, 2014, TFCF held an Annual Appreciation Ceremony to express our thankfulness to people who have contributed the best benefits to needy children, including our long-term sponsors, Advisory Committee of Branch Offices, models of self-reliance, general donators, child protectors and volunteers.



TFCF Chairman, Mr. Lin Po-Rung, mentioned that it's been 64 years since TFCF provided services in Taiwan and TFCF would like to express our sincere gratitude to all honorees and people who support TFCF. Taiwan Vice President Wu Den-Yih attended the ceremony and recognized

> the contribution of TFCF and all honorees, and encouraged people to continue the Glory of Love.



#### **TFCF Great Mom Annual Award Ceremony**

On April 20, 2014, we held TFCF Great Mom Annual Award Ceremony prior to the Mother's Day. There was no doubt that they were the best mothers in 2014 because of their positive and optimistic attitude. In honor of 23 mothers from our assisted families, we

gave our respects and appreciation in the ceremony. Each of mothers has her own touching story. Some suffer from losing families or being affected with severe illness while some have been mistreated with domestic violence or borne heavy debt burden. However, they have one thing in common: Never give in and never give up!



#### **TFCF Child Protection Day**

April 28 is TFCF Child Protection Day. It is initiated by TFCF to bring widespread attention to child abuse issues. Through the campaign, we call for the government and the public to play major roles in tackling the issue and educate the public with the correct

parenting concept.

There are 5 steps of Child Protection Exercise to remind the correct parenting skills: (1) Don't get angry (2) Close your eyes (3) Call TFCF at 0800-078585 (4) Hug your kid (5) Laugh out loud. We believe that showing your love and



care through words and actions will save a child's life and bring him/her happiness.





# **News Highlights**

#### **TFCF Annual Ceremony for Golden Support Award**

On August 6, 2014, TFCF held an annual ceremony for Golden Support Award. There were 4 award recipients who are TFCF self-reliant youths with excellent performance in their careers. It's a touching moment to see the love cycle in front of us and saw how our sponsored children repay to the society in return for what they had received from sponsors and TFCF. One of the best Taiwan singers, Ms. Julia Peng and other 3 recipients shared their

stories at the ceremony and encouraged everyone to help needy children. Through this event, we are grateful to invite them to serve as great models and believe there will have more people to join us and help more children in need in the world.



#### Happy 10<sup>th</sup> Birthday to TFCF Doll

From August to September, TFCF has held a TFCF Doll Exhibition to show diverse dolls to the public respectively in

Yilan City and Taichung City. The exhibit features dolls are designed by TFCF. Each doll does a "Give Me Five" pose

and dresses locally based on the region of our Branch Offices.

This exhibition introduced 25 TFCF Branch Offices' representative dolls and conveyed the concerns about vulnerable children and youth. We hoped to encourage children and youth to show confidence and gave them a cheer. Through the doll show, we also expected that there would be more people paying attentions to the child welfare and public issues.

#### **Sponsor Visit in Kyrgyzstan**

A total of 38 sponsors flew 7000 miles away to meet their sponsored children in Kyrgyzstan along with Mr. Li-Min Chao (Standing Board Member), Mr. Ching-Fu Chen (Standing Board Member), Mr. Kun-I Huang (Board Member) and our CEO Ms. Betty Ho. We invited Ms. Kimi Hsia who received 2011 Golden Bell Awards of the best host in a

variety programme to be our Friendship Representative in this annual gathering. It was

an amazing visit and all sponsors and children did get over the language barrier and hold each other's hands during the gathering. For many years, Taiwan sponsors and TFCF have helped many children become self-reliant and been helpful of Taiwan's overseas diplomatic presence.



#### **TFCF Out of Poverty Campaign - Poverty Experience**



On Oct 18, 2014, TFCF held a campaign and invited families, students, and individuals to

participate and experience poverty through the campaign. We introduced our five programs on ending poverty: Livelihood Support, Health Care, Scholarship Fund, Emergency Relief Fund and Self-Reliant Program for Youth. We aimed to call for the public and the government to work together with us to achieve the

Millennium Development Goals to end poverty. The United Nations' (UN) International Day for the Eradication of Poverty has been observed on October 17 annually since 1993. Poverty issue is one of our focuses and we hope to help more needy families to escape from extreme poverty and improve their living environment.



#### Taiwan Database of Children and Youth in Poverty – The Panel Study in 2014

TFCF has proposed research that address the difficulties of Children and Youth in Poverty with long-term followup investigation since 2008. Through the survey, we've found out three major areas which may impact to all-round development of vulnerable children and youth potentially including eating disorder, educational resources distributed unequally, and reducing help-seeking from teachers.

Public may reach the data through the web site of TFCF or Academia Sinica and we expect more people to pay attention to issues of Children and Youth in Poverty and help on the children welfare for a better tomorrow.





#### **Top 10 Worst Child Abused News**

On Dec. 10, 2014, we held a press conference on revealing 10 worst child abused cases in Taiwan. There were 18,530 abused cases reported in the first half of the year. Based on the data we collected, we noticed that the age of the abused children were getting



younger which 49% of them were under 2 years old. Except for the typical family caregivers, the chances for those people who became the abusers were also getting higher, including co-habitants, friends, babysitters, under-aged children and day caregivers. Through the press conference, we provided the following steps to prevent any tragedies:

- (1) Carefully choose the caregiver and do not leave kids home alone.
- (2) Immediately report any abused issues.
- (3) Fully protect the children's right to survival.
- (4) Directly call at TFCF hotline: 0800-078585 whenever you need help.

# National Program Services



- · Sponsorship
- · Child Protection
  - · Child/Youth Protection Program
  - · Institutional Placement Service
  - · High Risk Family Program

- · Foster Care
- · Early Intervention
- · Services for the Needy
- · Service Table

# Domestic Children Sponsorship Program

Taiwan Fund for Children and Families (TFCF) is the first non-profit organization in Taiwan launching the Domestic Children Sponsorship Program. TFCF provides needy children with financial assistances and opportunities to continue their education through sponsorship programs, scholarship and emergency relief fund. Our social workers track the authentic situation of each needy child and his/her family through home visits, interviews and various activities in a regular term and provide them with services that meet their needs best.

Up to the end of December 2014, there were 51,364 enrolled children (including children at Ta-Tung Children's Home) in the domestic children sponsorship programs. The services in the program include:

#### 1. Educational Sponsorship

We have started to offer an extra Educational Sponsorship to those enrolled children who were in need since November, 1992. The sponsorship has been applied to all enrolled children since March, 2008 in reaction to the high living standard in Taiwan. At the end of 2014, 51,044 out of 51,364 enrolled children received the educational sponsorship.

#### 2. Program Sponsorship

#### (1) Early Intervention Sponsorship

Numbers of physical and mental disabled with delayed development children are increasing. TFCF has started its early intervention sponsorship since 1998. Up till the end of December 2014, this program helped 186 children in need.

#### (2) Talent/Skill Sponsorship

The service has started since January 1999 and the goal is to help those who cannot financially afford to develop their talents and skills. In order to effectively provide integrated services, we gradually substitute some talent/skill sponsorship cases with the family sponsorship. Therefore, by the end of December 2014, only 13 of our enrolled children received the talent/skill sponsorship.

#### (3) Family Sponsorship

This sponsorship program is established to help those families who have financial problems and have been excluded from the social benefits network provided by our government. This pilot program was implemented first at two of our Branch Offices: Southern Taichung City Branch Office and Nantou Branch Office. It has been later carried out at all branch offices since January 2009 to help the needy families empower themselves to deal with all kinds of difficulties and crises. A total of 12.367 enrolled children were assisted under this program at the end of 2014 which increased by 4,409 children comparing with that of the previous year.

#### 3. Permanent Sponsorship

A one-time donation with NT\$200,000 to contribute fund to children's sponsorships or related sponsorship programs is called Permanent Sponsorship. This sponsorship, consisting of 5 programs, has begun since September 2004. The 5 programs includes "Early Intervention Program", "Shelter

Service for Abused Children and Youth", "Placement Service for Needy Children and Youth", "Program for Aboriginal Children" and "Program for Children and Youth with Mental Trauma". At the end of December 2014, the total of permanent sponsors was up to 4,296. The number for the permanent sponsors' funding has accumulated to 5,063 donations which 3,046 donations were to sponsor 808 children and 2,017 to the above 5 programs in our 21 branch offices.

#### 4. Institution Sponsorship

TFCF has set up 5 Child Development Centers to provide Early Intervention Services in New Taipei, Taichung, Changhua and Yulin Branch Offices and Ta-Tung Children's Home, TFCF also established 8 Hope Centers to provide Placement Services in Miaoli, Taichung, Nantou, Yulin, Yilan, Hualien and Penghu Branch Offices and Ta-Tung Children's Home.



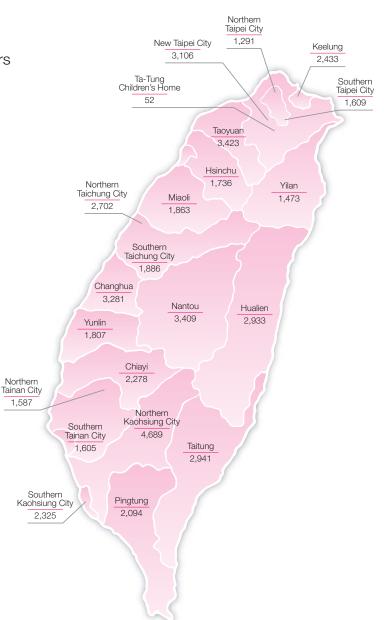
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In Taitung Branch Office, a "Dormitory with Hope" was set up for the placement of the youths. In 2014 we introduced the Institution Sponsorship Program to obtain more steady financial support from the public for these institutions. By December 2014, there were 3,728 sponsors offering 4,813 sponsorships to the institutions.

#### 5. Numbers of Sponsored Children Supported by TFCF Branches



# **Child Protection**

#### **Child/Youth Protection Program**

Children and youth are the bright future of the country. In 2014, our branch offices provided assistances and consultations to 3,975 abused children/youth. In order to prevent the children/ youth from being abused, TFCF has been providing the Child/Youth Protection Program since 1987 in response to the demand. Our Child/Youth Protection Program includes:

- Family Treatment Service and Long-Term Follow-up Consultation Service: We provide the necessary support, assistance, and actively maintain/re-establish family functioning. We also help the abused children and youth to successfully grow up in a proper and safe care and protection and effectively prevent any child and youth from being abused again.
- Livelihood Support and Health Care: We provide financial and in-kind assistance, house care, household duties, day care and medical care and improve the lives of families



by utilizing social resources and volunteer manpower.

- Mental Trauma Rehabilitation Service: We provide parenting education, family/play therapy, individual/group consultation and home visits.
- Medical Service: We provide immediate medical care to the children and youth. In addition, if the abuser or the caregiver have problems with alcoholism, drug addiction or mental disease problems, TFCF will help refer to a medical unit for further assistance.



• Parent Education Service: We conduct Parenting Counseling under government commission and provide parent education seminars and fun activities to help parents learn the correct concept of parenting education, child care and protection to enhance its substantive capacity. In 2014, we served a total of 212 parents which were commissioned by the Government.



















- Consulting and legal services: In 2014, we responded a total of 1,637 enquiries including phone calls, in person, written mail/ email, Internet and other forms of advice. We also help reply child/youth protection issues and provided related information through transferring to other legal services.
- Child/Youth Protection Prevention Service: In 2014, we held 301 nationwide campaigns to prompt the concept of child/youth protection. We believe that preventive education is the most fundamental of advocacy work.











#### **Institutional Placement Service**

TFCF provides the qualified Institutional Placement Service (collectively, the "Hope Center") for child and youth who suffer from abuse or neglect, violate the law or need to protect. We help the children and youth with these high-quality placement counseling services according to different needs of children and juveniles.

TFCF has established 7 Hope Centers to place the children, youth and girls who are mistreated. Our services include "Placement Service for Abused Children and Youth", "Emergent or Long-Term Placement Service for Needy Teenage Girls" and "Placement Service for Juvenile Delinquents Referred by the Court". Through the services, we hope to help them feel more confident in the future.

#### Placement Service for Abused Children and Youth

In 2014, we helped place 169 abused children and youths. Based on their characters and needs, the services we provided include accommodations, life counseling, medical care, psychological counseling and therapy, educational and career counseling, family function restoration, recreational activities and parent-child interaction.

#### **Emergent or Long-Term Placement Service** for Needy Teenager Girls

Entrusted by our government in July 1996, TFCF started to provide emergent or longterm placement service for needy teenage girls in Hualien Branch Office. We provided the service to 19 girls in 2014. We provided accommodation service and security protection, life counseling and education, arrangement of medical services and health education counseling, reconstruction and counseling of family relationships and psychological counseling and treatment.



#### Placement Service for Juvenile Delinquents Referred by the Court

In 1988, TFCF initially provided placement service for juvenile delinquents referred by Taiwan Nantou District Court. In 2014, we

helped 38 juvenile delinquents and provided individual/family consultation, mental trauma counseling, education/career counseling, medical assistance, recreation activity, accommodation and legal service.







#### **High Risk Family Program**

Children belonging to High Risk Families are more vulnerable than their counterparts, to develop problems. It is important hence to identify these families and intervene at an early stage in order to prevent problems in the children. TFCF High Risk Family Program is under government commission and focuses on children/youths' families which face marital issues, family conflicts, children/youths cares, mental disorders, alcohol/drug addicts, suicidal individuals etc.

We had intensive visits to those families and provided related services to effectively deliver assistances. We also help families deal with crisis and enable families to recover and improve their family functions. It ensures that the children/youths in physiological,

psychological, emotional, educational, cultural and spiritual development will be well developed in a safe environment.

In 2014, there were 13 Branch Offices undertaking the High Risk Family Program which happened in Taipei city, New Taipei city, Taichung city, Nantou county, Chiayi city, Tainan City, Kaohsiung city, Yilan county, Hualien county, and Kinmen county. There were 2.240 families benefitted from this program in 2014. We hope to help reduce hardship for those high risk families through our various services.

# **Foster Care Program**

TFCF started Foster Care Program since 1981 and it's been in service for 34 years and implanted in 23 TFCF branch offices in Taiwan. In 2014, the number of children increasing in foster care was up to 709 children and 100 new families joined Foster Care Program. In 2014, there were 2,209 children and youth receiving Foster Care Program which in average 937 families per month provided the service to help children/youth with psychological trauma and help them stay in a home-like place to grow in strength. In 2014, 1,499 foster children per month have been served.

Foster care service is a temporary placement service and expect to assist children and youth to be healthy before returning home. According to this year's statistics, there were 779 children and youth ending up in foster care. Most of

the children and youth stayed in foster families for about 1~2 years in average. It is the most important objective to see children and youth return to their biological families while the family functions rebuild.













TFCF promotes its foster family services from January to March every year to recruit new families to provide the services. In 2014, there were only 100 households who met the requirement and became foster families. TFCF provided training courses to them in order to have more complete and professional services. Through the trainings, we help foster families



improve and enhance the quality of child care, and bring more appropriate services for foster children and youth continually.









# **Early Intervention Program**

In order to better assist developmental delay children receiving in time care during critical period, TFCF started Early Intervention Program since 1996 integrating with other professional social welfare groups to provide completed services and courses, including medical care, education, day care, home-based early intervention and consultations.

#### The Program is divided into three categories:

(1) Case Management is implemented in Changhua & Yunlin Child Development Centers and Ta-Tung Children's Home.



















Based on the child's situation, he/she will receive the medical treatment. In 2014, we served 1,312 children in our Case Management.

- (2) Day Care Service is implemented in New Taipei City, Taichung City, Changhua and Yunlin Child Development Centers and Ta-Tung Children's Home. The child will receive individual training course. In 2014, we served 1,586 children in Early Intervention Program.
- (3) Center-based & Home-based Interventions are implemented after being evaluated by the professional team. They will determine the most suitable way of treatment for the children. In 2014,

we served respectively 85 children for Home-based intervention and 189 children for Center-based intervention per month in average.









# Service for the Needy

TFCF has launched the services for needy children/youth/families since 1950. We aim to make substantial changes in the lives of impoverished children and their families and end the cycle of poverty. In order to help our sponsored children become self-reliant, TFCF provides:

#### Financial Supporting Program:

- (1) Sponsorship Program: In addition to the Sponsorship Program, we have begun our Family Sponsorship Program since 2008
- (2) Scholarships and Student Aids: We provide different kinds of scholarships to students from elementary schools to universities.











- (3) Emergent Relief Fund: We provide funds to help those who suffer from unexpected incident.
- Counseling Service: It includes group counseling and school adjustment & tutoring.
- Recreational Services: This is for inspiring our children to develop the capacity on innovation and creativity with a positive attitude.
- Sponsors & Sponsored Children **Union Event**: We hold the event annually in order to help them get to know each other.



- Capacity Building Program: The program includes Head Start, Youth Capacity Building, Jumpstart Program and Parents' Career Development.
- Children Supporting Program:
  - (1) Parentification Program: We have begun to provide the program since 2012 to help children between 6-15 years old. There are 1,183 children benefit from the program.















- (2) Nutrition Program: We help children from pre-school to high school.
- (3) Grant for Pre-School Children: We have provided the Grant for Pre-School Children since 2009. We aim to reduce the financial burden for those needy families.
- (4) Improving Learning Program: Provide our disadvantaged children the opportunity to

attend after-school class/care. Through the interaction with others, it helps children build self-confidence and self-esteem.

#### Good Neighbor Support Plan:

(1) Love in Suspended Stores: In June, 2013, we launched the "Love in Suspended Stores". Some restaurateur volunteer and show their kindness by providing free meals















to disadvantaged groups. Now, there are more than 200 compassionate stores joining this plan and they have provided over 189,872 meals to people in need.

(2) We connected our 8 branch offices and 15 external organizations to open food banks in north, middle and south regions in Taiwan. The food banks distribute food and other daily necessities every month to more than 1000 needy and disadvantage people. In 2014, TFCF helped 27,194 families including 51,312 children and youth with those livelihood supports. We insist on helping them improve their lives and opportunities to become self-reliant. By the end of the year, 6,364 children/youth become self-reliant which made an accumulative total up to 189,411 people.

# TFCF Services Table in Taiwan

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		Others		Community baby- sitter system		Abandoned baby adoption					Food Bank of Central Taiwan, Children Education Fund					Food bank of Southern Taiwan			
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1 FCF Services Table in Taiwan	Programs	Offices	Keelung	Southern Taipei City	Northern Taipei City	New Taipei City	Taoyuan	Hsinchu	Miaoli	Northern Taichung City	Southern Taichung City	Changhua	Nantou	Yunlin	Chiayi	Northern Tainan City	Southern Tainan City	Northern Kaohsiung City	Southern Kaohsiung City









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	Affable Campus Student Affair and Counseling	Hualien Parent- child Center, Community baby- sitter system				Food Bank of Northern Taiwan										Short-term Emergency placement center		
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Pingtung	Yilan	Hualien	Taitung	Penghu	Kinmen	Ta-Tung Children's Home	New Taipei City Child Development Center	Miaoli Hope Center	Taichung City Child Development Center	Taichung City Hope Center	Changhua Child Development Center	Nantou Hope Center	Yunlin Hope Center	Yunlin Child Development Center	Yilan Hope Center	Hualien Hope Center	Penghu Hope Center	Total



# Overseas Program Services



- · Sponsorship and Service through NGO Partners
- · TFCF Overseas Branch Offices

# Sponsorship and Service through NGO Partners

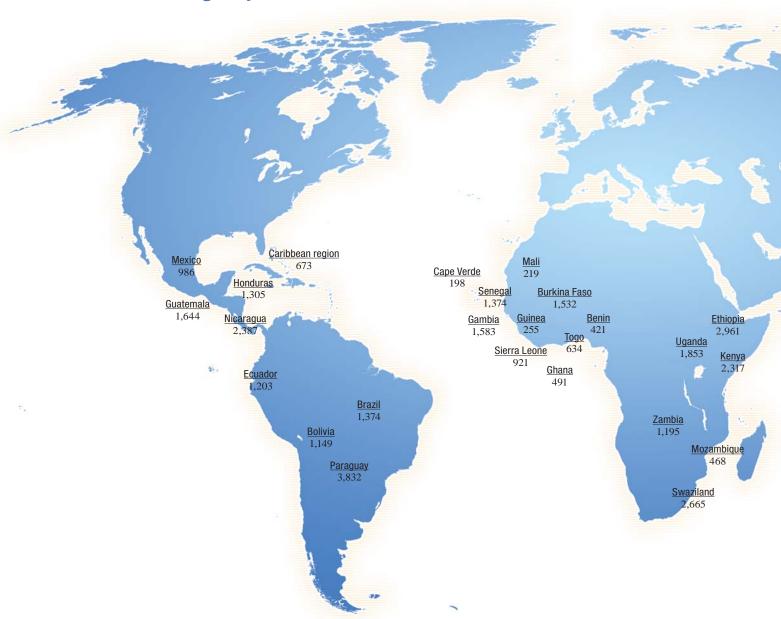
In July 1987, TFCF launched "Foreign Children Sponsorship Program" regardless of race, religion or gender. Through working with the international coalition of ChildFund Alliance, there were 65,042 foreign children under TFCF's sponsorship

program at the end of 2014. In Taiwan, our sponsors make a donation of NT\$700 monthly to help with children's growth and development needs in 37 countries. Childfocused and community-

based projects are designed to help improve their lives. Services relating to the nutrition/medical care, environmental improvement, education and livelihood support are TFCF typical programs which would directly impact children's livelihood.

In 2008, TFCF started providing our services in China due to the earthquake on May 12, 2008. We

## **Number of Foreign Sponsored Children in 2014**





provided professional training on the post-quake relief program in Shaanxi Province, including family support program, livelihood adaptation service for children, the mental counseling service, house reconstruction, community

relocation and job & skill trainings. We have continually provided program and cooperated with the local organization, Shaanxi Gender Development Solution to help those children and families in need since 2012.



	No. of
Country	
India	2,841
Sri Lanka	2,732
Thailand	333
Indonesia	2,822
East Timor	921
Vietnam*	3,563
Mongolia*	8,438
Cambodia	1,566
China	173
Kyrgyzstan*	4,736
, 0,	31,402
Guinea	255
Ethiopia	2,961
•	2,317
	1,853
Gambia	1,583
Senegal	1,374
Zambia	1,195
	634
Benin	421
Burkina Faso	1,532
Cape Verde	198
	921
	468
Mali	219
Ghana	491
Swaziland*	2,665
	19,087
Caribbean region**	673
	1,644
	1,374
	1,305
	1,203
	986
	1,149
_	3,832
	2,387
i vicai agua	14,553
	65,042
	Philippines India Sri Lanka Thailand Indonesia East Timor Vietnam* Mongolia* Cambodia China Kyrgyzstan*  Guinea Ethiopia Kenya Uganda Gambia Senegal Zambia Togo Benin Burkina Faso Cape Verde Sierra Leone Mozambique Mali Ghana Swaziland*

<sup>\*</sup> Our 4 overseas branch offices are located in Mongolia, Kyrgyzstan, Swaziland and Vietnam.

<sup>\*\*</sup> Caribbean region including St. Vincent / Dominica two countries

## **TFCF Overseas Branch Offices**

TFCF has dedicated to support vulnerable groups in the society and provided them with care services timely. In addition to helping needy children and families in Taiwan, TFCF gradually expands to become an international organization to better lives for more needy children and families overseas. We insist "Where there is a child in need, there is TFCF".

In 2004, TFCF started our sponsorship program abroad and established the first overseas Branch Office in Mongolia. Afterwards, we established three more overseas Branch Offices in Kyrgyzstan (2012), Swaziland (2013) and Vietnam (2014).

In 2014, TFCF helped 65,042 foreign children, of which 15,966 children were sponsored by our 4 overseas Branch Offices. It

has been our goal to be a good Samaritan to help more needy children and families around the world.

### 1. Mongolia Branch Office

TFCF Mongolia Branch Office was approved and officially established in September 2004 and has provided sponsorship program since January 2005. At the end of December 2014,













TFCF helped 13,170 Mongolian needy children, and of which 4,732 children have become independent. There are 8,438 children who are still receiving our assistance.

TFCF has directly implemented programs in Mongolia for 10 years from Ulan Bator (the Capital City) to other remote areas. In addition to financial assistance, TFCF focuses on sustainable development of community programs, such as TFCF Village community management program, water supply stations, preschool education and medical care services in remote areas.

Through the collaboration with N. Gendenjamts's Memorial Mongolian Maternal and Child Health Research Centre (MMCHRC), we have provided services to the children with cleft lip and palate in remote areas since 2010.







# 2. Kyrgyzstan Branch Office

TFCF Kyrgyzstan Branch
Office was officially established in August 2012. TFCF has provided the sponsorship program in Kyrgyzstan since December 2011. By the end of December 2014, TFCF helped 4,736 Kyrgyzstan disadvantaged children.



Kyrgyzstan Branch Office is located in Tokmok, the administrative seat of Chui Province and the third largest city in the northern region, about 62 kilometers from the capital city Bishkek. The services provided by TFCF in Kyrgyzstan include home visits, food supply, family fund, utility fund, sanitary supply, parenting advocacy, life counseling and emergency relief fund. TFCF also provides needy children with long-term financial assistance, nutrition, medical aid, education support, and life skill trainings.























TFCF helped 2,665 Swaziland disadvantaged children.

## 3. Swaziland Branch Office

In order to provide our services to help better children's lives in Swaziland, TFCF Swaziland Branch Office was approved and officially established in July 2013. We have provided the sponsorship program in Swaziland since August 2013. By the end of December 2014,

We provide communitybased services and mainly focus on "Livelihood Support" and "Education", including nutrition improvement, child care facilities upgrade, school supplies fund, holiday activities, medical care, capacity building program and community

services. In order to solve the problem of food shortage, we also help communities to establish kitchens to provide our sponsored children with diet supplements. It is our goal to ensure them to access to better environment, a chance for education and the support of better livelihood.





#### 4. Vietnam Branch Office

Vietnam has the economic reform and opening up in recent years but it also brings many social issues and problems. Social inequalities have grown during Vietnam's transition including wealth gap, health and educational inequality. In order to help more people in need in Vietnam, TFCF Vietnam Branch Office was approved and officially established in 2014.

Vietnam Branch Office is located in Ho Chi Minh City, TFCF has provided the sponsorship program and community service in Vietnam since November 2014. By the end of December 2014, TFCF helped 127 disadvantaged children. The services provided by TFCF in Vietnam include food supply, family fund, utility fund, sanitary supply, and emergency relief fund. TFCF also provides



needy children with long-term financial assistance, nutrition, medical aid, and education support.





# Financial Statement



- · Independent Auditor's Report
- · Statement of Activities

# **Independent Auditor's Report**



國富浩華聯合會計師事務所 Crowe Horwath (TW) CPAs

40308 台中市西區台灣大道二段285號25樓 25F, 285, Sec 2, West Dist., Taiwan Boulevard, Taichung 40308, Taiwan TEL: +886-4-2329-6111 FAX: +886-4-2329-7990 www.crowehorwath.tw

#### Independent Auditors' Report

The Board of Directors Taiwan Fund for Children and Families

We have audited the accompanying statement of financial position of Taiwan Fund for Children and Families (the "TFCF") as of December 31, 2014 and 2013, and the related statements of activities and cash flows for the years then ended. These financial statements are the responsibility of the TFCF management. Our responsibility is to express an opinion on these financial statements based on our audits.

We conducted our audits in accordance with auditing standards generally accepted in the Republic of China. Those standards require that we plan and perform the audit to obtain reasonable assurance about whether the financial statements are free of material misstatement. An audit includes examining, on a test basis, evidence supporting the amounts and disclosures in the financial statements. An audit also includes assessing the accounting principles used and significant estimates made by management, as well as evaluating the overall financial statement presentation. We believe that our audits provide a reasonable basis for our opinion.

As addressed under note 3(1) to the accompanying financial statements, the cash balances of foreign bank accounts were not reevaluated with the spot rate of December 31, 2014 and 2013; also, as addressed under notes 2(5) and 3(4), supporting documents were examined only for the acquisition costs of the land and building, while the ending balances of the land and building as of December 31, 2014 and 2013 were stated based on the assessed values and publicly announced values released either for June of year 1994 or for the acquisition year.

In our opinion, except for the effects of possible adjustments as discussed in the third paragraph, if any, that might have been determined to be necessary had the foreign currency evaluation been conducted to bank accounts and also had additional supporting documents pertinent to the ending balances of the land and building been audited, the financial statements referred to in the first paragraph present fairly, in all material respects, the financial position of Taiwan Fund for Children and Families as of December 31, 2014 and 2013, and the changes in its net assets and its cash flows for the years then ended, in conformity with accounting principles generally accepted in the Republic of China.

Crowe Horwath (TW) CPAs

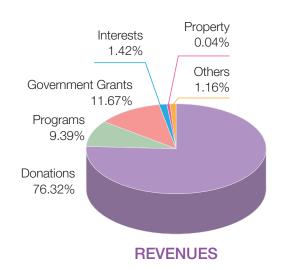
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Taichung, Taiwan March 30, 2015

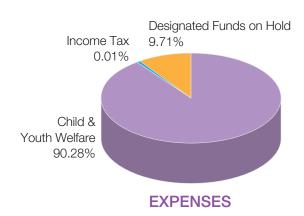
## Statement of Activities

For the year ended December 31, 2014

ITEM	AMOUNT (NT\$)	%
REVENUES		
Donations <sup>1</sup>	3,656,249,836	76.32%
Programs <sup>2</sup>	450,000,406	9.39%
Government Grants	558,807,202	11.67%
Interests	67,921,446	1.42%
Property	2,010,954	0.04%
Others <sup>3</sup>	55,502,984	1.16%
TOTAL REVENUES	4,790,492,828	100.00%
EXPENSES		
Child & Youth Welfare	4.324.952.793	90.28%







#### Notes:

- 1. Donations include life sponsorships, domestic sponsorships, DFC gift, emergency relief fund, scholarships, general donations, support donations and activity donations.
- 2. Programs include programs, activities, early intervention, foreign sponsorships and DFC gift international.
- 3. Others include miscellaneous fees and staff welfare fund.
- 4. Designated funds on hold: There were some projects were still implementing, such as prepaid sponsorship fees, gift money, foster care fees, scholarship, emergency relief fund, government subsides, additional cost of construction and equipment for the new placement institutions. Each item has been explicated with a designated purpose.



Many of the things we need can wait. The child cannot.

Right now is the time his bones are being formed,

his blood is being made and his senses are being developed. To him we cannot answer "Tomorrow", his name is "Today".

## By Gabriela Mistral



Taiwan Fund for Children and Families 12F, No. 234, Min-Chuan Road, Taichung 40341, Taiwan 886-4-2206-1234

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